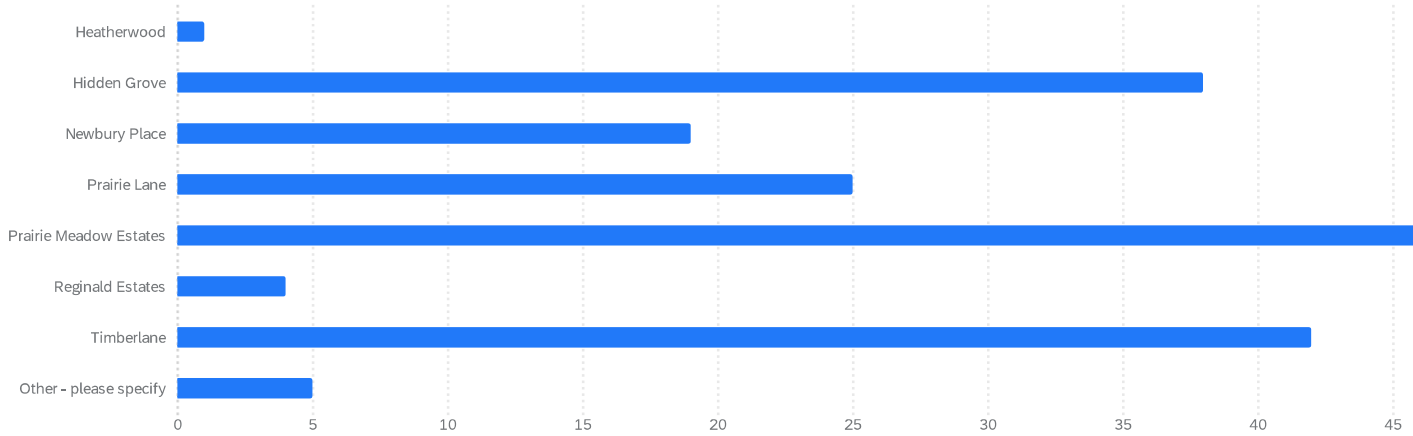


Sub-Division Name 181 ⓘ



Sub-Division Name 181 ⓘ

Q1 - Sub-Division Name	Percentage	Count
Heatherwood	1%	1
Hidden Grove	21%	38
Newbury Place	10%	19
Prairie Lane	14%	25
Prairie Meadow Estates	26%	47
Reginald Estates	2%	4
Timberlane	23%	42
Other - please specify	3%	5

Sub-Division Name 181 ⓘ

Sub-Division Name	Average	Minimum	Maximum	Count
Heatherwood	1.00	1.00	1.00	1
Hidden Grove	2.00	2.00	2.00	38
Newbury Place	3.00	3.00	3.00	19
Prairie Lane	4.00	4.00	4.00	25
Prairie Meadow Estates	5.00	5.00	5.00	47
Reginald Estates	6.00	6.00	6.00	4

Sub-Division Name	Average	Minimum	Maximum	Count
Timberlane	7.00	7.00	7.00	42
Other - please specify	8.00	8.00	8.00	5

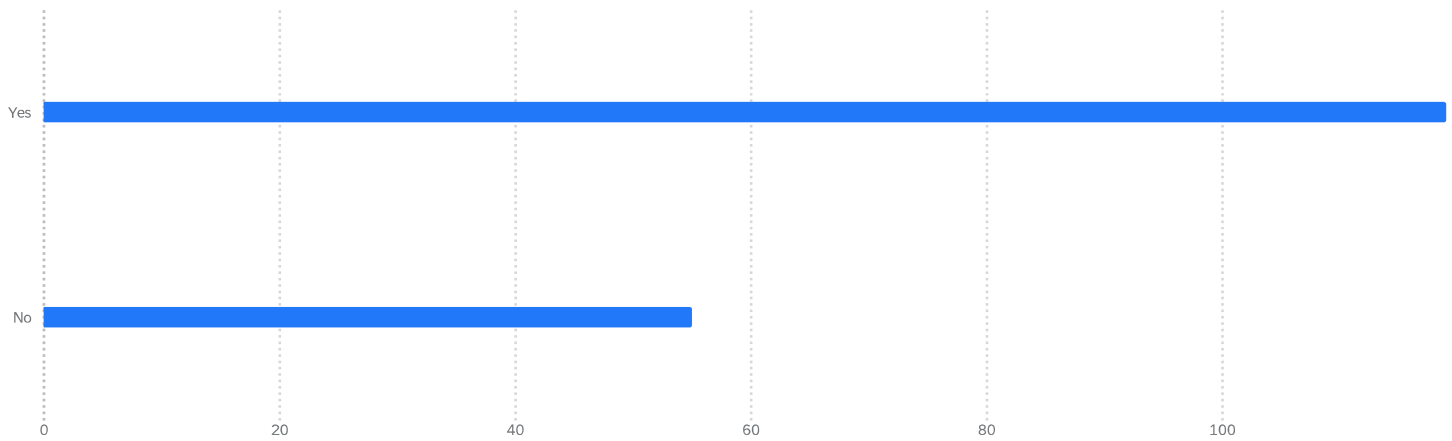
Orth road

Heatherfield Estates

Farmette

Orth rd.

Would you support moving to a single waste & recycling service provider? 174 ⓘ



Would you support moving to a single waste & recycling service provider? 174 ⓘ

Q3 - Would you support moving to a single waste & recycling service provider?

Percentage

Count

Yes	68%	119
No	32%	55

Would you support moving to a single waste & recycling service provider? 174 ⓘ

Would you support moving to a single waste & recycling service provider?

Average

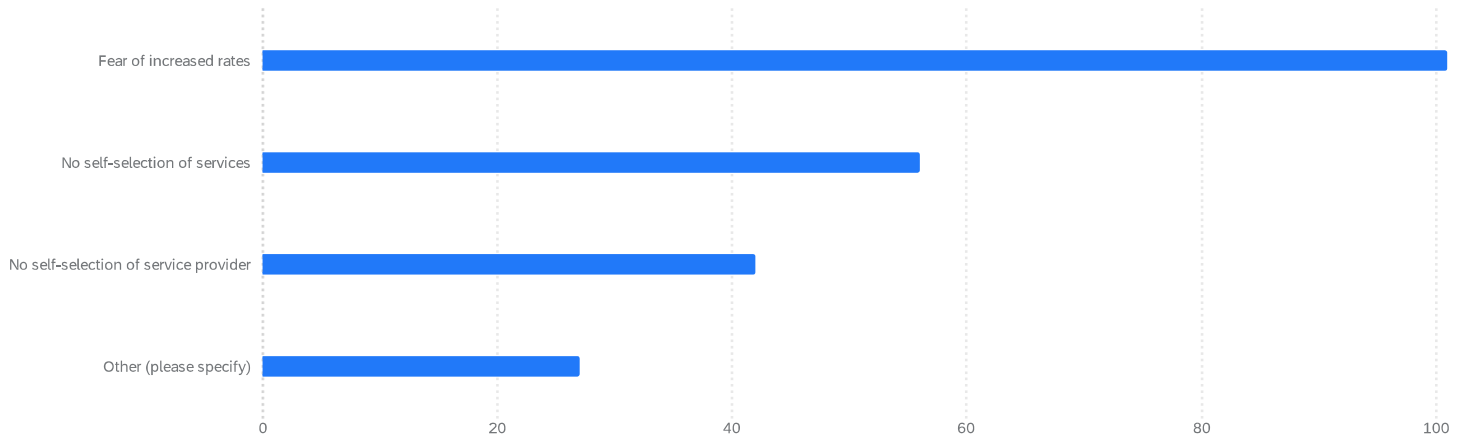
Minimum

Maximum

Count

Yes	1.00	1.00	1.00	119
No	2.00	2.00	2.00	55

Which, if any, were reasons you would NOT want a single service provider 138 ⓘ



Which, if any, were reasons you would NOT want a single service provider 138 ⓘ

Q4 - Which, if any, were reasons you would NOT want a single service provider

Percentage

Count

Reason	Percentage	Count
Fear of increased rates	73%	101
No self-selection of services	41%	56
No self-selection of service provider	30%	42
Other (please specify)	20%	27

Why even ask this question? I said "yes" to the first question.

My family and I operate multiple business locations with paid trash pick up. We drop our trash at those location and do NOT require Timbertane trash services!

Higher rates and no yard waste pickup

Inability to change service provider if unsatisfied.

Waste Management recently sent a heavy handed postcard saying that after a period of "education" they would charge 5 dollar per infraction for excess weight, the lid not being closed on the can, etc.

Not enough info. Are garbage cans provided? Bulky item pick up?

I don't see the issue.....looks like the yuppies like to complain. I see on monday one truck tuesday two trucks whats the problem

I already paid my garbage provider for all of 2024 so if i cancel, i will not get a refund.

Recycle picked up every week

If unable to have the option for multiple containers

Not able to select the day of service.

I don't like single service providers it doesn't help with competition, recycling and can sizes. We like to choose what we want

No competition means service quality will erode over time. Look at any one provider service as an example of customer service and customer satisfaction i.e. DMV, TSA, Medicare, city hall, etc.

Once again you are trying to take our freedoms away. We should be able to choose who we want to use!

You'll never have a fair competitive price if only one person or one company can provide the service. How's that competitive when there no competitors

Do they offer large items hauled away?

I would like to say yes but I need more information. I am currently getting a reduced rate from my provider because I complained about rate increases. Will the new rates be less than I pay now? If the chosen provider is different than the one I have now, who pays for return of my containers to my current provider? I understand this is \$75 or more. Is there a fee for delivery of the new containers if the company is different than the one I have now? That can also be \$75 or more?

We customize our waste pick up from canisters to dumpsters.

Cost of getting out of my existing contract.

Ensuring yard waste and unlimited waste removal is critical

Good service with Lakeshore Recycling. They pick up recycling every week and allow use of our containers. Have not raised our rate in last 3 years and were \$100 cheaper than waste management when last rate shopped. Would only support them as single source.

Eliminating competition always leads to increased rates, poor service, and further eliminates residence abilities to choose for themselves what is best. You would learn that in ECON 101 if you would have gone to college. Newbury Place has been in Timberlane for well over 15 years and there has NEVER been any road maintenance, so I don't see any road services, but I still pay property taxes. Educate yourself on air pollution also; Carbon Dioxide makes up 0.04% of the atmosphere which is required for LIFE. Of the 0.04% only 3-5% is from man-made sources. The rest is from natural occurring events. The forest fires in Canada created enough carbon dioxide to be equivalent to over 20 years of man-made carbon dioxide. I AM NOT CONCERNED about the multiple waste trucks in my neighborhood every week!

i was a 9 year employee of MDC and would like to keep them

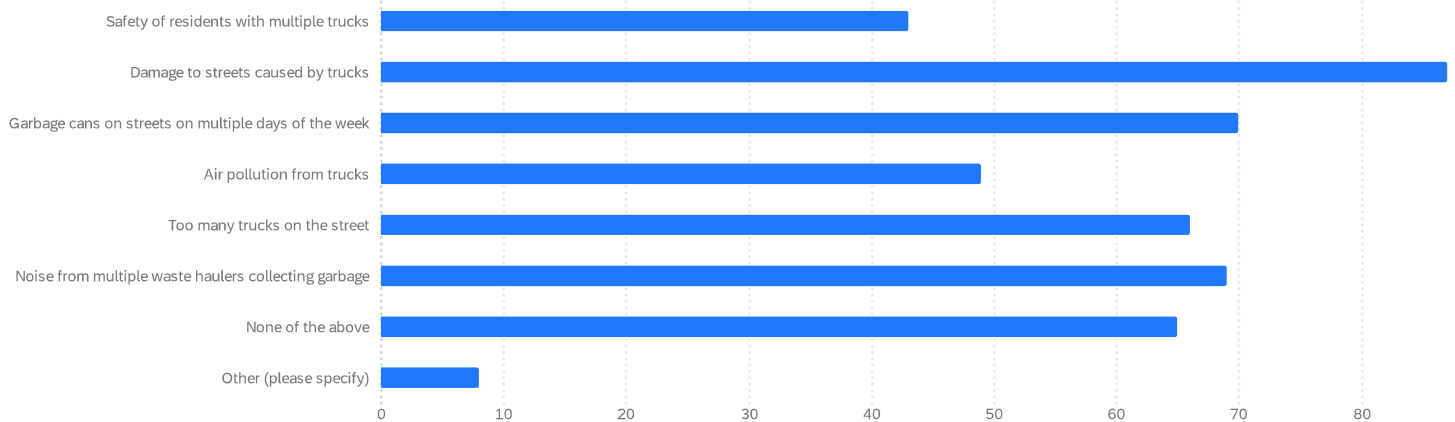
I like the fact that I don't get charged if have extra now and then.

Must have a guaranteed written contract with a specified term

I will decide who I want ___ not you !!!

TEST

What, if at all, are your concerns about the current number of waste & recycling service providers? 174 ⓘ



What, if at all, are your concerns about the current number of waste & recycling service providers? 174 ⓘ

Q6 - What, if at all, are your concerns about the current number of waste & recycling service providers?

Percentage

Count

Concern	Percentage	Count
Safety of residents with multiple trucks	25%	43
Damage to streets caused by trucks	50%	87
Garbage cans on streets on multiple days of the week	40%	70
Air pollution from trucks	28%	49
Too many trucks on the street	38%	66
Noise from multiple waste haulers collecting garbage	40%	69
None of the above	37%	65
Other (please specify)	5%	8

Today, Garbage trucks are not closing their lids, top roof doors so the garbage flies out all of the place. Especially loose garbage. Ours is \$10 week now. Concerned about no competition inside an agreement we could get higher rates than \$10. Want to use my own cans and not be limited on cans. May be forced to accept the large rolling bins that we don't want.

trucks backing up on our street due to lack of turnaround

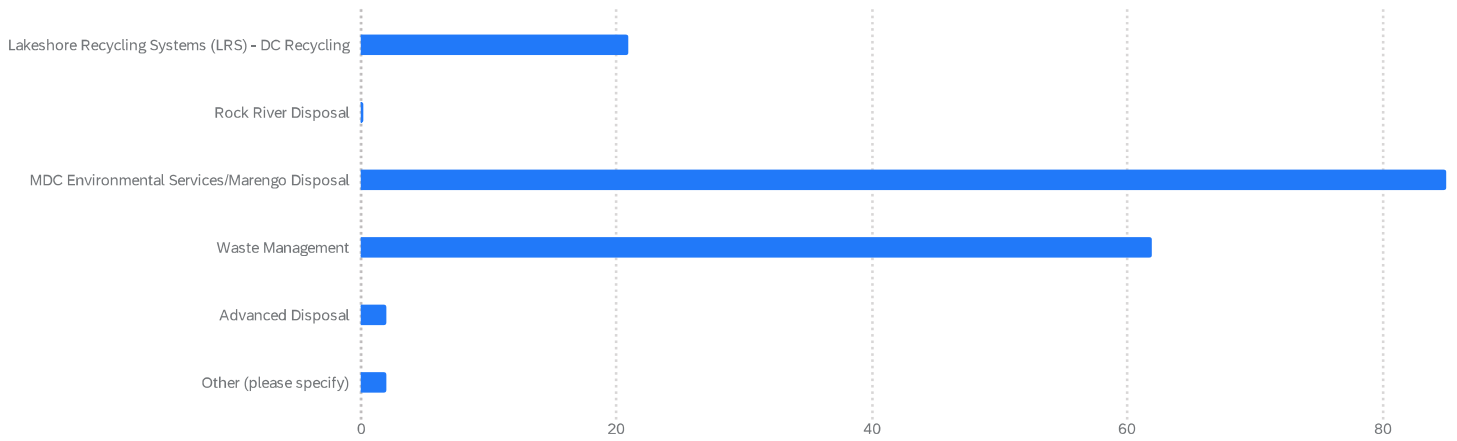
my question is are there separate pickup for recycling ,if so residents created this mess in the yuppie neighborhoods

Get the service providers to come same day

Most require use of their huge containers that are so big, many residents store them outside the garage - an eyesore.

No control over price increases

What company do you currently contract with? 172 ⓘ



What company do you currently contract with? 172 ⓘ

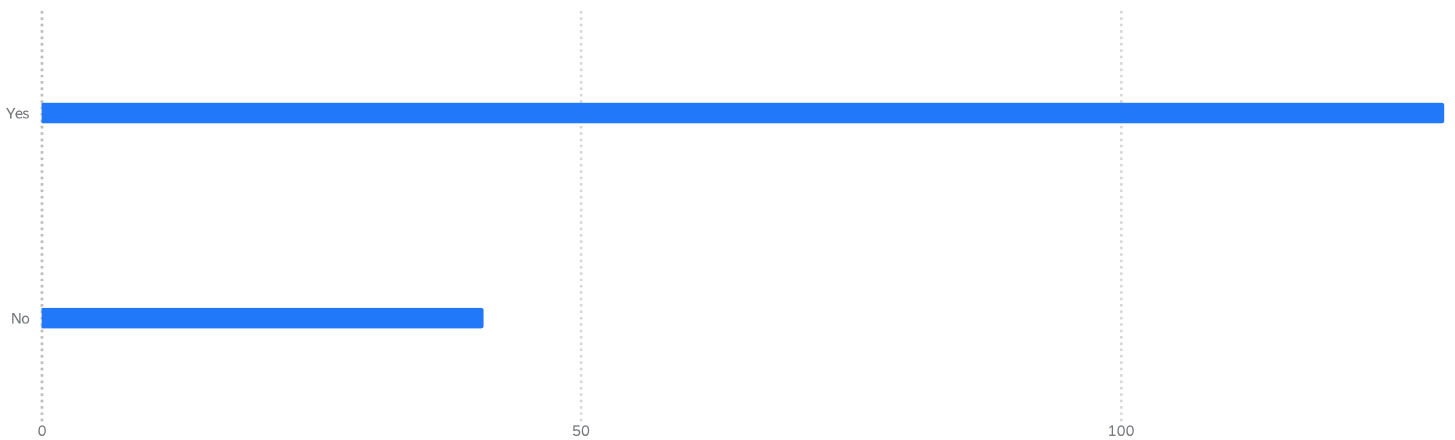
Q8 - What company do you currently contract with?	Percentage	Count
Lakeshore Recycling Systems (LRS) - DC Recycling	12%	21
Rock River Disposal	0%	0
MDC Environmental Services/Marengo Disposal	49%	85
Waste Management	36%	62
Advanced Disposal	1%	2
Other (please specify)	1%	2

What company do you currently contract with? 172 ⓘ

What company do you currently contract with?	Average	Minimum	Maximum	Count
Lakeshore Recycling Systems (LRS) - DC Recycling	1.00	1.00	1.00	21
Rock River Disposal	-	-	-	0
MDC Environmental Services/Marengo Disposal	3.00	3.00	3.00	85
Waste Management	4.00	4.00	4.00	62
Advanced Disposal	5.00	5.00	5.00	2
Other (please specify)	6.00	6.00	6.00	2

My family and I operate multiple business locations with paid trash pick up. We drop our trash at those location and do NOT require Timberlane trash services!

Do you have recycling services? 171 ⓘ



Do you have recycling services? 171 ⓘ

Q10 - Do you have recycling services?	Percentage	Count
Yes	76%	130
No	24%	41

Do you have recycling services? 171 ⓘ

Do you have recycling services?	Average	Minimum	Maximum	Count
Yes	1.00	1.00	1.00	130
No	2.00	2.00	2.00	41

What waster & recycling services are a priority to you 171 ⓘ

Q11 - What waster & recycling services are a priority to you	Percentage	Count
64 gallon waste and recycling container	25%	42
96 gallon waste and recycling container	59%	101
Provide my own containers for pick up	15%	25
Bulk/Large item pick up	48%	82
Yard waste pickup	23%	40
Other (please specify)	8%	14

My family and I operate multiple business locations with paid trash pick up. We drop our trash at those location and do NOT require Timbertane trash services!

Recycling

20 gal

We do our own recycling.

The price is based on size of the garbage can. We only need their small can plus a recycling bin.

None

compost pile, recycle steel ,aluminum to scrap yard

Weekly recycle pickup

We currently have one larger container for garbage and a smaller container for recycling. Recycling is picked up every two weeks.

More than one 96 gallon can needed

Need weekly pickup of recyclables - not every other week. Also a stable, reasonable rate.

Do these companies actually recycle the "recyclables?"

separate recycling receptacles
